**Lamar Stephens**

(914) 413- 9799 • Lamar.E.Stephens@gmail.com •[LinkedIn.com/](https://www.linkedin.com/in/lamar-stephens-b478ab171/)

Organized individual that demonstrates willingness to progress and farther knowledge in all aspects of life . Pursuing what is necessary in establishing the fundamental growth to which one can only desire the adequate skills and traits needed for any industry. As you can see I not only want to be a contributing associate to all counter parts but contribute to the layout of the company.

**Experience**

Lowes Alexandria, VA

*Cashier*  05/2016- 06/2018

* Performed defined work routines such as sweeping and cleaning registers
* Arranged more than forty orders every shift, such as online and in store orders to meet our sales to improve the stores conversion
* Promotes all activities/offered/upcoming community events to achieve maximum participates
* Courteously assist customers while building rapport

Krispy Kreme Alexandria, VA

*Cashier* 06/2016– 02/2017

* Answered over fifty calls and inquiries a week and provide excellent customer service
* Provided fast and quality service to over 100 customers daily in the restaurant and drive thru surpassing store goals by 10%
* Contributes to daily meetings to gain feedback from staff
* Assist with cleanup of water, spills and debris

Pete’s Caribbean Bakery McDonough GA

*Cashier* 09/2015– 06/2016

* Greeted and helped over thirty customers daily on purchases exceeding sales goals by 25%
* Operated a point of sale computer system to process more than thirty customers daily orders, provided excellent customer service
* Created a pamphlet identifying all restaurant products which was distributed to customers to increase sales
* Substitute for any position, if necessary

**Education**

Year Up, National Capital Region Arlington, VA

Information Technology Training 09/2018– 01/2019

* Participated in leading national career development program that prepares students for roles in IT support, software development and testing, project management, or frontline sales; program includes college-level coursework, career training, and a 6-month corporate internship
* Earned credits through the American Council on Education’s College Credit Recommendation Services; coursework focuses on track-specific content (such as computer hardware and troubleshooting, quality assurance, project management, or customer service), along with Microsoft Office applications, advanced Excel, business writing, and public speaking